

Anderson Yoga Center Attendance Policies

- PLEASE DO NOT COME TO THE STUDIO IF YOU ARE UNWELL. In special consideration of the spread of COVID-19, DO NOT COME TO THE STUDIO if you have a fever; if you have a cough; if you have shortness of breath; if you interact regularly with at-risk populations; or if you have been in any at-risk situations for contracting COVID-19. Please DO NOT COME TO THE STUDIO if you could put yourself or anyone else at risk.
- Pre-registration is required for ALL classes. Class sizes are limited, and therefore we have implemented a Late Cancellation and No-Show policy:
 - More than 4 hours before any class is scheduled to begin, you can cancel without any penalty.
 - Once you are within that 4-hour window, if you cancel your class, there is a \$10 Late Cancellation fee, and if you had a class pass (as opposed to an Unlimited Pass), whether purchased individually or part of a package, your pass will be considered “used” for that class.
 - If you do not show up to take the spot you reserved, there is a \$15 No-Show fee, and if you had a class pass (as opposed to an Unlimited Pass), whether purchased individually or part of a package, your pass will be considered “used” for that class.
 - These charges are run automatically through our schedule software program and cannot be refunded or changed.
 - The only exceptions to this policy are medical or family emergencies, and it is up to the discretion of the studio to decide whether an exception will be granted. Please email the studio immediately if you believe you have an exception to the attendance policy (andersonyogacenter@gmail.com), and we will get back to you as soon as we can.
- If you are on the waitlist and there is a cancellation, up to one hour before class is scheduled to begin you will immediately be moved from the waitlist to the roster, and then the Attendance Policies will be put into place. If a spot becomes available less than an hour before class is scheduled to begin, we will contact you directly to ask if you would like to be put on the roster. It is vital that your phone number and email address are up-to-date on your account to ensure you are getting all notifications regarding your account.
- If you are on the waitlist and you decide you do not want to attend a class, please remove your name from the waitlist. There is no penalty to remove your name from the waitlist.
- It is each student's responsibility to book and cancel their own classes from their account.
- Our doors are open 15 minutes before class is scheduled to begin, and we encourage you to arrive as early as possible.
- When class is ready to begin, as part of the safety protocol, all Anderson Yoga Center teachers lock the front door right as they go in to teach. This serves

multiple purposes – to protect students and the teacher and their belongings; and to help maintain the peaceful environment of the practice room without the distraction of students showing up late. This means if you arrive to the studio after the class has already begun, the doors will be locked and you will not be able to practice. This also means that the No-Show penalty of \$15 will be charged to your account, and if you had a class pass (as opposed to an Unlimited Pass), whether purchased individually or part of a package, your pass will be considered “used” for that class.

- Please do not call or email the studio or teachers that you are running late. We cannot hold the door or leave the door unlocked for any reason once class has begun, no exceptions.
- The check-in process will be contactless. Please tell the teacher your first and last name so she can confirm your attendance on the class roster.
- Please wash your hands and/or use hand sanitizer frequently when at the studio. We suggest as soon as you arrive at the studio and as you are leaving at a minimum.
- Please bring in as few of your belongings as possible. Please arrive already in your yoga clothing, and after checking in, go directly to the practice room, place your mat in a spot distanced from other students, and wait for class to begin. Please, no hanging out in the lobby, and please observe social distancing at all times.
- We no longer have mat rentals available for public use. As an alternative, we will have very affordable products for you to purchase, including yoga mats, bolsters, blankets, and blocks.
- When placing your mat in the practice room, please keep ample distance between you and your neighbor.
- Students will be encouraged not to linger after class in order to maintain social distancing, and to allow teachers time to clean after every class. The restrooms will be available for use, but we encourage you not to stay to change after class.

Please feel free to reach out via email if you have any questions – you can email us at andersonyogacenter@gmail.com, and we will get back to you as soon as we can.

Take care! See you on your mat!

Anderson Yoga Center